



# Bank Hall

Colne Road, Burnley,  
Lancashire, BB11 2AA

01282 838 909

[bankhall@rochcare.com](mailto:bankhall@rochcare.com)

A monthly newsletter for you and your loved ones

[www.rochcare.com](http://www.rochcare.com)

## Our August Highlights!

Welcome back to our monthly newsletter. It has been a busy summer, and we can't wait to share what we've been up to and what's coming up for the next month.

We'd like to start off by saying we're continuing to adhere to government and company health practices to ensure the safety & well-being of everyone within our home.

It has not been an easy few months for you and our lovely residents due to visitations restrictions. We hope this newsletter provides comfort and keeps you updated on the fun activities within our fantastic home.

We have been carrying out COVID-19 swab testing since early July for both staff and residents and we're pleased to say that Bank Hall hasn't tested positive for COVID-19.



# COVID-19 Charter

Rochcare is committed to ensuring that all our premises continue to be a safe place to live, work, and visit. The health & safety and well-being of all our residents, staff, and visitors is, as always, our utmost priority.

As we adapt our operations to control the spread of Covid-19 we make the following commitment to everyone who comes into our services.



- ♥ Enhanced frequency of cleaning and sanitising regimes in often used places and before and after each visit in our designated areas.
- ♥ Hand sanitising stations throughout our care homes and head office.
- ♥ All staff in our care homes and domiciliary service have received infection control training and completed a hand washing competency.



- ♥ All staff have easy access to PPE.
- ♥ All staff undertake a daily temperature check at the start of their shift.
- ♥ All staff regularly take a Covid-19 swab test.



- ♥ All visitors are asked to sign a health declaration form on arrival.
- ♥ All visitors have their temperature checked on arrival.
- ♥ All visitors are asked not to come into our services if they feel unwell or have any Covid-19 symptoms.
- ♥ All visitors are asked to provide contact details for track and trace, and these details will not be kept for longer than 21 days in total.

# Weekly Favourites

**Dominoes tournaments** are filled with laughter and enjoyment. Tournaments take place every Tuesday afternoon.

**Coffee mornings** go down treat every Wednesday morning. Coffee and cupcakes, what's not to like?



## Entertainment for September

September looks to be an exciting month at Bank Hall, with activities such as setting up a Village Shop in the Conservatory of Scarlett House of the places we have visited. We look forward to the lovely memories and stories that we'll share with each other.

## Thank you messages

Our team and residents want to give a special shout out to Christina C, our housekeeper for contributing plants to our stunning garden. And, where would we be without David H, our maintenance man, for doing an amazing job at refurbishing the garden area at Scarlett House.

## Birthdays

Birthdays are always a special occasion at Bank Hall. We would love for you to wish a big happy birthday to the following:

**Nel B.** – 1<sup>st</sup> September

**Marjorie S.** – 8<sup>th</sup> September

**Rachel S.** – 23<sup>rd</sup> September



Christina in our beautiful garden



We celebrated Violet's birthday last month. Happy birthday Violet! You're an absolute Rockstar.



Happy birthday, Gerald! Sending you smiles for celebrating another year.

## Reviews / Testimonials

Thank you to the family and friends who left kind messages of support on our Facebook page. Our staff love to read them, and it gives us a real boost to know we're appreciated particularly during these difficult times.

You can help us reach more people by leaving reviews on our profile page on [carehome.co.uk](https://www.carehome.co.uk)

Read all our reviews at  
 [carehome.co.uk](https://www.carehome.co.uk)





# Welcoming new residents and staff

Next time you see these newcomers, give them a warm Rochcare welcome!

Welcome  
Back

We've welcomed two members of staff back at the beginning of August who had been shielding, Michelle T. (Care Team Leader) and Rizwana P. (Care Assistant).

Welcome back, you've been missed!

Care Assistant

**Elliot H.**

Welcome to Bank Hall Elliot, we're excited to have you on our team as a care assistant.

Housekeeper

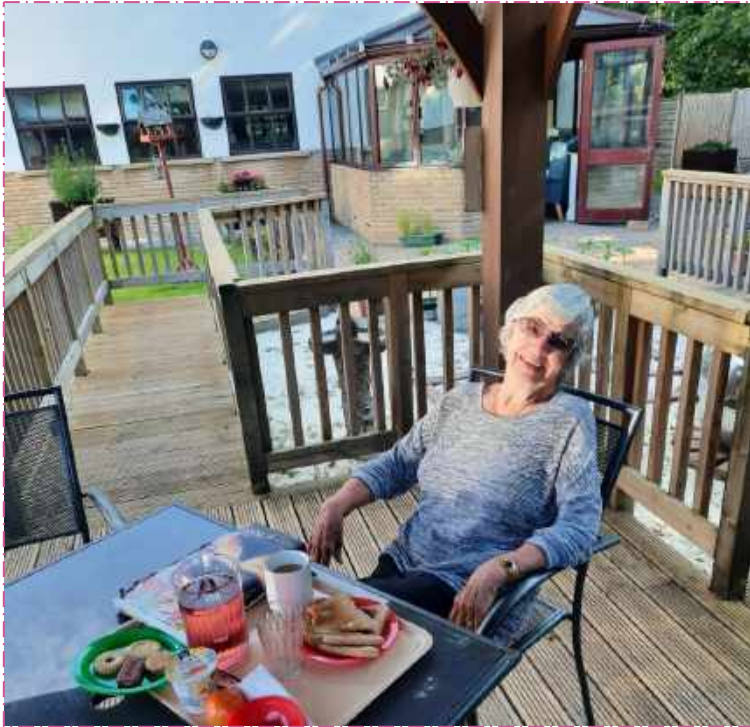
**Sylvia S.**

Sylvia joined us in August as a housekeeper. Welcome to Bank Hall!

## Staff updates

Emma H, David W, Shannon F, and Yasmin B, are all currently working towards their NVQs in Health and Social Care.

# Good News Stories



With the British weather forever being unpredictable: few of our lovely residents took advantage to bask in the sun. Tea, juice, and snacks are the ideal way to spend an afternoon. We love days like this, as it's a brilliant chance to catch some fresh air and relax in our garden. We even spent time wildlife watching to tie up what has been a great summer.



Our home manager's (Angela Cheyte), son, Sam who has been working with us this summer as bank staff in the kitchen, having finished university. Sam now has a new job as a Police Community Support Officer. He starts in September and he will be greatly missed by the residents and staff alike, he has promised he'll be back to visit us in his uniform! Congratulations to Sam, and best of luck on your next adventure!



Many of our residents enjoyed a spot of flower arranging during August. It's the perfect way to showcase your hidden talents and great way to unwind. As you can see, all our residents are very talented!



# Community

## What's been happening

A big thank you to Burnley Football Club who donated a poster of Turf Moor which provided everyone a great talking point.

We were joined by the Mayor of Burnley, Councillor Wajid Khan on a virtual call during one of our coffee mornings. It was a very pleasant and interesting conversation as it's always nice to talk to our council members.


Thank you for reading and stay connected by following us on Facebook for real time events & announcements.



# Bank Hall Management



## Bank Hall

 Colne Road, Burnley, Lancashire, BB11 2AA

**Angela Cheyte, Manager**

Bankhall@rochcare.com

**01282 838 909**

**Liz Hobson, Deputy Manager**

Bankhall@rochcare.com

**01282 838 909**



**Rochcare**  
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